

## **Service 16/17/18 Frequently Asked Questions**

Q: There is no longer any option to travel from Aylesbury to Bicester or vice-versa

A: There will be a peak time journey from Aylesbury to Bicester. The decision not to retain a regular Aylesbury to Bicester service was taken because very few passengers actually travel from points south of Steeple Claydon to Bicester. Re-introducing a peak timed journey on service 18 gave us the opportunity to start this journey back at Aylesbury and retain a journey from Aylesbury to Bicester at peak times.

Q: The morning arrivals in Aylesbury and evening departures from Aylesbury mean that my working day has been lengthened.

A: In order to provide as many journey options as possible with the resources available we have combined some peak timed journeys together, particularly over sections of route with few passengers boarding. This has meant that some journey times are now longer. The alternative would have been to withdraw peak timed services from some villages where only a small number of passengers board. However, timings have been adjusted on the new version of the timetable so that the departure time from Aylesbury will now be at 1745, rather than 1805 as shown previously.

Q: The proposed timetable means that I can no longer get to Bicester for school and work from Steeple Claydon and surrounding villages

A: A peak timed arrival and departure is now included in service 18 and the number of daytime journeys to Bicester increased.

Q: The service to Bicester and Buckingham is too infrequent which means it is not practical any more

A: The low numbers actually travelling on some service 18 journeys has meant that reductions to the timetable were necessary but the final timetable now contains additional journeys including a peak time journey to Bicester.

Q: The proposed timetable means that I can no longer connect with morning trains from Aylesbury Vale Parkway.

A: Additional journeys have been added to serve Aylesbury Vale Parkway station and timed to connect as closely as possible with trains to London

Q: Why can't all buses connect with trains?

A: Buses also need to be timed to meet school start and finish times and to cycle from one journey to the next efficiently. While we try to co-ordinate with train timetables this is not always possible.

Q: The journey times from Steeple Claydon are too long via Twyford and Marsh Gibbon.

A: Most journeys from Steeple Claydon now follow a more direct route to Aylesbury

Q: Will I be able to use my concessionary bus pass on the 0842 departure from Steeple Claydon to Aylesbury?

A: As this journey provides the first off peak arrival in Aylesbury, Arriva have agreed to accept concessionary bus passes on this departure.

Q: There are no commuter journeys from Westcott any more

A: Very few passengers travel from Westcott and no regular use is being made of the commuter journeys. The new timetable will still provide daytime journeys from Westcott to Aylesbury.

Q: I cannot get back from Waddesdon School to Steeple Claydon any more

A: Service 17 which currently provides a journey to and from Waddesdon School is not well used. Those entitled to home to school transport will be accommodated on other school buses but as Steeple Claydon is in the catchment area for one of the Buckingham schools, most pupils are travelling there. Although there is a suitably timed service 16 journey in the morning, the corresponding afternoon journey will not leave Waddesdon until 16:31.